

Membership Satisfaction Survey for Center for Adult Life Enrichment 2020

The purpose of this survey is for you, our member(s) and non-members to give me, the staff and Advisory Council, your important feedback on the services we are providing. This information will help us learn what we are doing right and where we need to improve. You will have the opportunity to give suggestions (confidentially) on programs and activities, so that we can do our best to provide you with quality programming and services in the future. **We thank you for your loyal patronage and I welcome your input/feedback.** If you know of a Performer-kindly advise. (Please get their business card for CALE)

Please fill out all information and return this survey as soon as feasibly possible in the envelope provided to our office. Thank you for your assistance in completing this form.

1. Demographic information: Age: 55-75_____ 75-85_____ 85+_____ 100+_____

2. How long have you been a member of the Center? _____Years _____months

3. Male _____ Female _____

4. Your favorite activities or programs at the center are: _____

5. I feel we have a variety of different activities at the center:

a) most of the time b) sometimes c) need to be improved

6. The times of the activities/programs at the center are good for me to attend:

a) most of the time b) sometimes c) could be improved

7. I prefer more of the activities be given on (days/times) at the center:

8. Would like to **volunteer** at the center to be of assistance by doing:

____ Front Desk ____ Clerical ____ Data entry ____ Computer ____ Teaching skills

Provide your special skill description: _____

Day's available _____ Times available _____

9. I am satisfied most of the time with the activities and programs of the Center:

Yes _____ No _____ Comments/Suggestions _____

10. What "new" programs would you be interested in or like to see at the CALE:

11. I would like to go on trips that the center:

a) more frequently b) some of the time c) not interested in trips

Comments/suggestions _____

9. Do you think that the membership fees are preventing new members from joining the Center?

Yes _____ No _____ If your not rejoining why? _____

Best wishes and regards, *Lee Gerardi, Executive Director*

12/2019 (Over)

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