

Membership Satisfaction Survey for Center for Adult Life Enrichment 2019

The purpose of this survey is for you, our member(s) and non-members to give me, the staff and Advisory Council, your important feedback on the services we are providing. This information will help us learn what we are doing right and where we need to improve. You will have the opportunity to give suggestions (confidentially) on programs and activities, so that we can do our best to provide you with quality programming and services in the future.

We thank you for your loyal patronage and valued input.

Please fill out all information and return this survey as soon as feasibly possible in the envelope provided to our office. Thank you for your assistance in completing this form. (Please check)

1. Demographic information: Age: 55-75 _____ 75-85 _____ 85+ _____ 100+ _____

2. How long have you been a member of the Center? _____ Years _____ months

3. Male _____ Female _____

4. My favorite activities or programs at the center are: _____

5. I feel we have a variety of different activities at the center:

a) most of the time b) sometimes c) need to be improved

6. The times of the activities/programs at the center are good for me to attend:

a) most of the time b) sometimes c) could be improved

7. I would like more of this activity/activities (days/times) at the center:

8. Would like to **volunteer** at the center to be of assistance:

_____ Front Desk _____ Secretarial _____ Data entry _____ Computer _____ Teaching skills

Your Special Skill description: _____

Day's available _____ Times available _____

9. I am satisfied most of the time with the activities and programs of the Center:

Yes _____ No _____ Comments/Suggestions _____

10. What "**new**" programs would be interested in or like to see at the CALE:

11. I regularly go on trips that the center has and I feel we have a variety of different trips:

a) most of the time b) some of the time c) could be improved

Comments/suggestions _____

I would like the following trips _____

9. Do you think that the membership fee is preventing new members from joining the Center?

Yes _____ No _____ If not rejoining why? _____